



# SERVICE AGREEMENT

RCS Communications  
1012 S. Sixth Street  
Louisville, KY 40203  
(502) 587-7384

### SERVICE INFORMATION

NAME: Williamstown Fire Department  
ATTN: Chief Les Whalen  
ADDRESS: 404 N. Main Street  
CITY / STATE / ZIP: Williamstown, KY 41097  
PHONE: 859-824-4959

CONTACT: Chief Les Whalen  
LOCATION: 404 N. Main Street  
PHONE: 859-824-4959  
ACCOUNT #: 11087

DATE: 2/14/11  
PAGE 1  
OF 2

Contract Period: 12/1/2010 - 11/30/2013

EQUIPMENT DESCRIPTION	SERIAL NUMBER	MODEL NUMBER	PLACE OF SERVICE	
			CUST. LOC.	RCS SHOP
Kenwood Control Station	B0600135	TK-5720K	X	
Kenwood Mobile - Tanker 51	B0600013	TK-5720K	X	
Kenwood Mobile - Rescue Truck 51	B0600077	TK-5720K	X	
Kenwood Mobile - Engine 51	B0600080	TK-5720K	X	
Kenwood Mobile - Brush Truck 51	B0600076	TK-5720K	X	
Kenwood Mobile - Tower 51	B0600079	TK-5720K	X	
Kenwood Mobile - Engine 52	B0600078	TK-5720K	X	
Kenwood Mobile - Squad 51	B0700011	TK-5710BK	X	
Vehicular Repeater	750881	SVR-200VBN	X	
Vehicular Repeater	750884	SVR-200VBN	X	
Vehicular Repeater	750930	SVR-200VBN	X	
Kenwood Portable - Les Whalen	B0600369	Tk-5220		X
Kenwood Portable - Melanie Anderson	B0600251	Tk-5220		X
Kenwood Portable - Todd Anderson	B0600277	Tk-5220		X
Kenwood Portable - Mark Jump	B0600213	Tk-5220		X
Kenwood Portable - Rob Ollier	B0600276	Tk-5220		X
Kenwood Portable - David Threlkeld	B0600214	Tk-5220		X
Kenwood Portable - Coy Lunsford	B0600280	Tk-5220		X
Kenwood Portable - Captain	B0600236	Tk-5220		X
Kenwood Portable - Brian Maines	B0600353	Tk-5220		X
Kenwood Portable - Buddy Mink	B0600278	Tk-5220		X
Kenwood Portable - Melinda Maines	B0600215	Tk-5220		X
Kenwood Portable - Johnny Philippo	B0600373	Tk-5220		X

### SPECIAL INSTRUCTIONS & AGREEMENT CONDITIONS

**Fixed Equipment Service Plan will offer 5x8 coverage Mon.-Fri. 8:00am to 4:30pm.** It will cover all costs associated with parts, labor and travel to repair Williamstown Fire Department's Control Station due to normal wear and usage. After hours service is available but would be billable to Williamstown Fire Department at RCS' preferred rate.

**Portable, Mobile & Vehicular Repeater Warranty Enhancement Service Plan will offer 5x8 coverage Mon.-Fri. 8:00am to 4:30pm.** The Kenwood Portables and Mobiles have a Three (3) Year Limited Factory Warranty for standard repairs. The Vehicular Repeaters have a One (1) Year Limited Factory Warranty for standard repairs. RCS Communications Warranty Enhancement Service Plan will include:

- \* Triage of the radio upon arrival at RCS Service Center.
- \* Reading of radio and archiving its programming.
- \* Shipping and tracking portable at Motorola's Depot.
- \* Programming radio if the factory repair caused unit to lose information.
- \* Restoring any lost programming due to factory repair.

I HAVE READ AND FULLY UNDERSTAND THE TERMS AND CONDITIONS ON THE BACK OF THIS AGREEMENT. WHEN THIS AGREEMENT IS ACCEPTED BY RADIO COMMUNICATIONS SYSTEMS, THE EQUIPMENT LISTED WILL BE MAINTAINED BY RADIO COMMUNICATIONS SYSTEMS IN ACCORDANCE WITH THE TERMS AND CONDITIONS PRINTED ON THE BACK. ANTENNAS, BATTERIES, CATASTROPHIC FAILURE, DAMAGE DUE TO ACTS OF GOD, ABUSE OR MISUSE ARE NOT COVERED UNDER THIS AGREEMENT. THE INTENTION OF THIS AGREEMENT IS TO COVER DAMAGES CAUSED BY NORMAL WEAR AND USAGE.

ALL WORK IS TO BE PERFORMED BY RADIO COMMUNICATIONS SYSTEMS OR THEIR AUTHORIZED REPRESENTATIVE. NORMAL SERVICE HOURS ARE MONDAY - FRIDAY FROM 8:00AM - 4:30PM (EXCEPT FOR RCS & NATIONAL HOLIDAYS)

