

Service Location: \_\_\_\_\_ Date: \_\_\_\_\_

Services applying for: \_\_\_ Water \_\_\_ Sewer \_\_\_ Trash Account type: \_\_\_ Residential \_\_\_ Commercial

Account Holder 1:

Name: \_\_\_\_\_

Phone #: Primary: \_\_\_\_\_

Secondary: \_\_\_\_\_

Drivers License #: \_\_\_\_\_

FEIN #: \_\_\_\_\_

Email: \_\_\_\_\_

Mailing Address:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Account Holder 2:

Name: \_\_\_\_\_

Phone #: Primary: \_\_\_\_\_

Secondary: \_\_\_\_\_

Drivers License #: \_\_\_\_\_

FEIN #: \_\_\_\_\_

Email: \_\_\_\_\_

Mailing Address:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Do you: \_\_\_ Own or \_\_\_ Rent property? Please provide a copy of deed or lease agreement.

- \***Deposit Required:** A deposit of \$200 for services is required (\$100 water & \$100 sewer).
- \***Due Date:** 15th of month (if falls on weekend or holiday due next business day). If no bill received it is still due by due date. Bills are mailed on first (1st) business day of the month.
- \***Payment types:** Cash, Money Order, Check, and Credit Card (convenience fee will apply to cards).
- \***Returned Check:** Charge of \$35.00 for a returned check. Will be treated as non-payment resulting in penalties and services turned off. After two (2) returned checks they will not be accepted for the account.
- \***Penalty:** If not paid by 5pm on due date a ten percent (10% ) penalty will be applied to the account.
- \***Turn off:** If not paid by 5pm seven (7) days after due date the account will be charged \$35.00 service fee and will be disconnected. (Guaranteed funds (Cash, Money Order, or Credit Card) will only be accepted to reconnect service. *If paid online please contact office to verify receipt of payment.*
- \***Utility Tax:** A three percent (3% ) utility tax is placed on the water portion of the bill.
- \***Sales Tax:** A six percent (6% ) sales tax is placed on commercial accounts.
- \***Meter Reading:** Are done between the 8th & 15th of the month, weather dependent.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

**Office Use:** PIDN: \_\_\_\_\_

Customer Account #: \_\_\_\_\_

Turn on date: \_\_\_\_\_

City of Dry Ridge  
Utility Service User Guide

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**\*Payment Locations:**

- Online: [www.cdrky.org](http://www.cdrky.org) (click on “Pay Utilities”. In the spot for “Account Number from your Bill” use your customer number of: \_\_\_\_\_, and click “Login”. It will ask for some information. Once you have done this your account has been created.

- Office: 31 Broadway (Business hours 8AM to 5PM, Monday thru Friday)

- Dropbox: 31 Broadway located to the right of front door.

- Mail: PO Box 145 Dry Ridge, KY 41035

- Forcht Bank Dry Ridge Branch (58 Broadway) - Must have copy of bill.

**\*Utility Rates:**

- Water Rates Residential & Commercial:

\$24.50 first 2,000 gallons	\$11.67 per 1,000 gallons between 2,001 & 10,000 gallons
	\$11.27 per 1,000 gallons for anything over 10,001 gallons

- Sewer Rates Residential:

\$37.14 first 2,000 gallons
\$13.23 per 1,000 gallons over 2,000 gallons

- Sewer Rates Commercial:

\$52.89 first 2,000 gallons
\$13.23 per 1,000 gallons over 2,000 gallons

**\*Trash Service: Republic Services—859-824-5466**

- Rate: \$9.50 per month

- Collection day: Place containers out Monday nights. They will be collected anytime after midnight.

- Two (2) containers are provided.

- Container must not weigh more than seventy five (75) pounds.

- Customer owned containers must be made of plastic or galvanized steel and have handles. Do not use household containers, bushel baskets, or fifty five (55) gallons drums or the like of any.

- Service will be provided on normal collection day with the exception of Christmas Day and New Years Day. If collection day falls on those two days, collection will be delayed by one (1) day.

-Large items pick up is available for additional charges. Contact above number to schedule & pricing.