



SERVICE AGREEMENT

RCS Communications
 1012 S. Sixth Street
 Louisville, KY 40203
 (502) 587-7384

NAME: Crittenden Volunteer Fire Dept. SERVICE INFORMATION CONTACT: Brent Cummins
 ATTN: Brent Cummins LOCATION: 104 N. Main Street
 ADDRESS: 104 N. Main Street PHONE: 859-428-1767
 CITY / STATE / ZIP: Crittenden, KY 41030 ACCOUNT #: 10901
 PHONE: 859-428-1767

DATE: 2/14/11
 PAGE 1
 OF 2

Contract Period: 12/1/2010 - 11/30/2013

EQUIPMENT DESCRIPTION	SERIAL NUMBER	MODEL NUMBER	PLACE OF SERVICE	
			CUST.LOC.	RCS SHOP
Kenwood Control Station	B0600060	TK-5720K	X	
Kenwood Mobile - Engine 201	B0600020	TK-5720K	X	
Kenwood Mobile - Command 214	B0600133	TK-5720K	X	
Kenwood Mobile - Tanker 207	B0600056	TK-5720K	X	
Kenwood Mobile - Engine 202	B0600057	TK-5720K	X	
Kenwood Mobile - Brush 205	B0600058	TK-5720K	X	
Kenwood Mobile - Squad 226	B0600059	TK-5720K	X	
Vehicular Repeater	750882	SVR-200VBN	X	
Vehicular Repeater	750891	SVR-200VBN	X	
Vehicular Repeater	750892	SVR-200VBN	X	
Kenwood Portable - Dave Owens	B0600273	TK-5220		X
Kenwood Portable - Jim Tomlinson	B0600212	TK-5220		X
Kenwood Portable - Randy Roark	B0600331	TK-5220		X
Kenwood Portable - Brian Barkley	B0600298	TK-5220		X
Kenwood Portable - Justin Richardson	B0600293	TK-5220		X
Kenwood Portable - Jason Ballard	B0600220	TK-5220		X
Kenwood Portable - Josh Legner	B0600219	TK-5220		X
Kenwood Portable - John McMahan	B0600218	TK-5220		X
Kenwood Portable - Zach Hansel	B0600238	TK-5220		X
Kenwood Portable - Chad Clifton	B0600258	TK-5220		X
Kenwood Portable - Charles Suttton	B0600256	TK-5220		X
Kenwood Portable - Josh Webster	B0600257	TK-5220		X
Kenwood Portable - Chris Jump	B0600237	TK-5220		X

SPECIAL INSTRUCTIONS & AGREEMENT CONDITIONS

Fixed Equipment Service Plan will offer 5x8 coverage Mon.-Fri. 8:00am to 4:30pm. It will cover all costs associated with parts, labor and travel to repair Crittenden Volunteer Fire Department's Control Station due to normal wear and usage. After hours service is available but would be billable to Crittenden Volunteer Fire Department at RCS' preferred rate.

Portable, Mobile & Vehicular Repeater Warranty Enhancement Service Plan will offer 5x8 coverage Mon.-Fri. 8:00am to 4:30pm. The Kenwood Portables and Mobiles have a Three (3) Year Limited Factory Warranty for standard repairs. The Vehicular Repeaters have a One (1) Year Limited Factory Warranty for standard repairs. RCS Communications **Warranty Enhancement Service Plan** will include:

- * Triage of the radio upon arrival at RCS Service Center.
- * Reading of radio and archiving its programming.
- * Shipping and tracking portable at Motorola's Depot.
- * Programming radio if the factory repair caused unit to lose information.
- * Restoring any lost programming due to factory repair.

I HAVE READ AND FULLY UNDERSTAND THE TERMS AND CONDITIONS ON THE BACK OF THIS AGREEMENT. WHEN THIS AGREEMENT IS ACCEPTED BY RADIO COMMUNICATIONS SYSTEMS, THE EQUIPMENT LISTED WILL BE MAINTAINED BY RADIO COMMUNICATIONS SYSTEMS IN ACCORDANCE WITH THE TERMS AND CONDITIONS PRINTED ON THE BACK. ANTENNAS, BATTERIES, CATASTROPHIC FAILURE, DAMAGE DUE TO ACTS OF GOD, ABUSE OR MISUSE ARE NOT COVERED UNDER THIS AGREEMENT. THE INTENTION OF THIS AGREEMENT IS TO COVER DAMAGES CAUSED BY NORMAL WEAR AND USAGE.

ALL WORK IS TO BE PERFORMED BY RADIO COMMUNICATIONS SYSTEMS OR THEIR AUTHORIZED REPRESENTATIVE. NORMAL SERVICE HOURS ARE MONDAY - FRIDAY FROM 8:00AM - 4:30PM (EXCEPT FOR RCS & NATIONAL HOLIDAYS)

