

October 28, 2015

Chief Rick Kells
Chief of Police
Dry Ridge Police Department
Dry Ridge, Kentucky 41035

Dear Chief Kells:

I would like to take this opportunity to say Thanks to you and to one of your officers.


My wife and I were visiting our daughter and her family who live in Union, Ky. On October 17th we were in Dry Ridge to attend a band competition. Our grandson plays in the Ryle High School Band and was participating in the competition. My wife had spotted a Vanity Fair store located in a nearby shopping center and after dinner we visited the store. At approximately 7:00PM I got out of my car and as normal I locked the doors. I realized immediately I had absent mindedly left my keys in the ignition. I called my emergency road service provider for locksmith service and was informed it would be approximately two hours before a locksmith would arrive.

A young lady working in Vanity Fair suggested we call your department for assistance. Being a retired police chief, I hesitated to call as I am fully aware that officers have plenty to do without having to stop and perform such menial task. I am also aware that at times some officers will display an attitude of resentment for having to perform such task.

A short time after calling your department an impressive young officer, Officer Osborne, arrived and turned this horrible experience into a not-so-bad one. He went to work immediately and in very short order he had the door open. Officer Osborne was extremely professional and acted as if this was the most important service he had performed that day. His attitude and professionalism were most outstanding. I know by observing this officer perform this task and by the attitude exhibited that he is a real credit, not only to your department, but to his chosen career as well.

Again I would like to thank you for providing this service and for employing officers such as Officer Osborne and to commend Officer Osborne for his courtesy and professionalism. It is officers such as him that still make me proud to have served in the Thin Blue Line.

Sincerely,



Ronald F. Dunson
Chief of Police (ret)
Opelika Police Department

P.S. Incidentally, my department provided "lock-jock" service for years but after having to pay for replacement of several damaged door locks our City Council discontinued the service.