

Service Location: _____ Date: _____

Services applying for: ___ Water ___ Sewer ___ Trash Account type: Residential Commercial

Account Name (may be joint) _____

DBA: (for business) _____

Primary Phone Number: _____ Secondary Phone Number: _____

Primary Driver's License #: _____ Secondary Driver's License #: _____

Primary Date of Birth: _____ Secondary Date of Birth: _____

Business Tax Id #: _____

Primary Email: _____ Secondary Email: _____

Mailing Address: _____

Do you: ___ Own (provide a copy of your deed or closing statement)

Or

___ Rent (provide a copy of your lease)

Landlord Name: _____

Landlord Phone # _____

Landlord Address _____

***Deposit Required:** A deposit of \$200 for services is required (\$100 water & \$100 sewer).

___ ***Due Date:** 15th of month (if falls on weekend or holiday due next business day). If no bill received it is still due by due date. Bills are mailed on first (1st) business day of the month.

___ ***Penalty:** If not paid in full by 5pm on due date, a 10% penalty will be applied to the account.

___ ***Turn off:** If not paid in full by 5pm 7 days after due date the account will be charged \$35.00 service fee and will be disconnected. (Guaranteed funds (Cash, Money Order, or Credit Card) will only be accepted to reconnect service. ***If paid online please contact office to verify receipt of payment.***

___ ***Returned Check:** Charge of \$35.00 for a returned check. Will be treated as non-payment resulting in penalties and services turned off. **After two (2) returned checks they will not be accepted for the account.**

OFFICE USE

Printed Name

Signature

PIDN: _____

Customer Account #: _____

Turn on date: _____

CSR: _____

City of Dry Ridge

Utility Service User Guide

***Due Date:** 15th of month (if falls on weekend or holiday due next business day). If you do not receive your bill it is still due by due date. Bills are mailed on the first (1st) business day of the month, if you do not receive your bill please call the office at 859-824-3335 for amount or log in to your account to view your bill.

*** Your First Due Date will be:** _____

***Payment types:** Cash, Money Order, Check, and Credit Card (convenience fee will apply to cards).

***Returned Check:** Charge of \$35.00 for all returned checks, paper or electronic. Returned checks will be treated as non-payment resulting in penalties and services turned off. After two (2) returned checks, they will not be accepted for the account.

***Penalty:** If not paid in full by 5pm on the due date, a ten percent (10%) penalty will be applied to the account.

***Turn off:** If not paid in full by 5pm seven (7) days after the due date, the account will be charged a \$35.00 service fee and will be disconnected. NO ADDITIONAL NOTICES WIL BE SENT. Guaranteed funds (Cash, Money Order, or Credit Card) will only be accepted to reconnect service. If paid online please contact office to verify receipt of payment.

***Utility Tax:** A three percent (3%) utility tax is placed on the water portion of the bill.

***Sales Tax:** A six percent (6%) sales tax is placed on commercial accounts.

***Payment Locations:**

- Online: www.cdrky.org (click on "Pay Utilities". In the spot for "Account Number from your Bill" use your customer number of: _____, and click "Login". It will ask for some information. Once you have done this your account has been created.

- Office: 31 Broadway (Business hours 8AM to 5PM, Monday thru Friday)

- Dropbox: 31 Broadway located to the right of front door.

- Mail: PO Box 145 Dry Ridge, KY 41035

- Forcht Bank Dry Ridge Branch (58 Broadway) - Must have copy of bill.

***Utility Rates:**

Water Rates Residential & Commercial:

\$24.50 first 2,000 gallons \$11.67 per 1,000 gallons between 2,001 & 10,000 gallons
\$11.27 per 1,000 gallons for anything over 10,001 gallons

Sewer Rates Residential:

\$39.00 first 2,000 gallons
\$13.89 per 1,000 gallons over 2,000 gallons

Sewer Rates Commercial:

\$55.53 first 2,000 gallons
\$13.89 per 1,000 gallons over 2,000 gallons

Trash Service: Republic Services—859-824-5466

- Rate: \$10.75 per month / Two (2) containers are provided (if you need containers call 859-824-5466)

- Container must not weigh more than seventy-five (75) pounds.

- Collection day: Place containers out night before. They will be collected any time after midnight.

Ashley / Dixie / Sheffield / Summerfield: Set out Thursday / Pickup Friday

Taft Hwy (26-2300 City Limits): Set out Tuesday / Pickup Wednesday

Rest of City: Set out Monday / Pickup Tuesday

- Customer owned containers must be made of plastic or galvanized steel and have handles. Do not use household containers, bushel baskets, or fifty-five (55) gallons drums or the like of any.

- Service will be provided on normal collection day with the exception of Christmas Day and New Year's Day. If collection day falls on those two days, collection will be delayed by one (1) day.

-Large items pick up is available for additional charges. Contact above number to schedule & pricing.